## €25 5G SIM (€20 Clubcard) Bill Pay Plan

## **Terms & Conditions**

The following terms and conditions of the Tesco Mobile €25 5G SIM (€20 Clubcard) Plan (the "Offer") are in addition to and form part of the General Terms and Conditions of the Tesco Mobile Ireland Limited's mobile telecommunications service which are displayed on <u>www.tescomobile.ie/about-us/terms/tcs-</u> <u>general.aspx</u> and the standard Bill Pay Terms and Conditions available on <u>www.tescomobile.ie/about-us/terms/tcs-bill-pay.aspx</u>. Tesco Clubcard customers are also bound by the terms and conditions of Tesco Clubcard available at <u>https://www.tesco.ie/clubcard/terms/#updated\_scheme</u>. In the event of any conflict the specific terms and conditions below shall prevail.

Note that capitalised words have the same meaning as those specified in the Terms and Conditions listed above and direct links have been provided.

The Offer is available to existing and new Tesco Mobile subscribers from 3<sup>rd</sup> July 2024:

- 1. The €25 5G SIM Plan is a rolling 30-day contract. Payment by Direct Debit is required.
- Clubcard Price of €20 per month is available to <u>Tesco Mobile Clubcard</u> <u>customers</u>, the Clubcard must be added at the point of sale to avail of the <u>Clubcard Price</u>, registered with Tesco Mobile and maintained. <u>Tesco Mobile</u> <u>Clubcard customers</u> also receive additional rewards such as Double Clubcard points when they pay their bill by direct debit.
- 3. Plan includes: Unlimited\* minutes and texts and 200GB of data for mobile internet access and 300 international minutes to selected countries (see no.6 below).
- 4. \*Fair usage applies to unlimited elements and 200GB of data i.e., per billing period, 5,000 Tesco Mobile to Tesco Mobile minutes and texts for national use only, 5000 any network minutes and texts and 200GB of data in the Republic of Ireland of which you can use 30GB while roaming within the EU see www.tescomobile.ie/billpayroam.
- 5. Once you exceed the fair use limits, out of bundle rates apply. Excludes roaming outside of the EU, international calls, premium-rate and other non-geographic usage (other than calls to 1850, 1890 and 0818).
- 6. This plan includes 300 minutes per month to mobile and landlines in Australia, Canada, China, France, Germany, India, Italy, Lithuania, New

Zealand, Poland, Romania, Spain, United Kingdom and USA which can be used when dialled from the Republic of Ireland only and excludes roaming in non-EU countries, international, premium rate and other non-geographic usage.

- 7. When roaming in the EU, all standard calls/ texts including on-net voice calls/texts are treated as off-net voice calls/texts and decrement your off-net allowance or are charged accordingly.
- 8. Once you exceed the fair use limits, <u>out of bundle</u> rates apply. Please note that Out of Bundle Data usage for this plan is charged at 0.5c per MB. Excludes roaming outside of the EU, international calls (except those listed below), premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019).
- 9. Existing Bill Pay customers who wish to avail of this Plan must have their account up to date and have completed their Minimum Term. Those who have yet to complete their Minimum Term and wish to avail of this Plan must pay a Cancellation Charge and have their account up to date.
- 10. For Non-Tesco Mobile Clubcard customers that signed up for the €25 5G SIM Plan and have subsequently signed up for Clubcard – you must complete the Minimum Term of the contract (i.e., 30days) and contact Customer Care as soon as you register for Clubcard, so that they can register your Clubcard to your account and apply the Clubcard Price for the following 30days and thereafter.
- 11. If your handset is locked to your existing mobile network, you are advised to call your existing provider to get an unlock code for your handset, before you can use your existing phone with your Tesco Mobile SIM Only service.
- 12. Access to 5G is strictly subject to a customer's handset 5G capability, 5G network coverage and plan. Services are dependent on a number of factors, see <u>www.tescomobile.ie/help-centre/getting-started/service-information</u> for further detail. See the General Terms and Conditions for information regarding Tesco Mobile's Internet Access Service <u>www.tescomobile.ie/about-us/terms/tcs-general.aspx</u>
- 13. Subscribers must be over 18 years of age to acquire this plan.
- 14. Tesco Mobile reserves the right to withdraw the Offer generally and from any particular customer at any time in line with our terms and conditions or vary or amend any element of the promotion.
- 15. These terms and conditions may be varied or amended by Tesco Mobile for any reasonable commercial, technical or operational reason.
- 16. For further details on all Tesco Mobile plans and full terms and conditions, please visit <u>www.tescomobile.ie</u>

Effective date: 3rd July 2024